

EXHIBIT E

MANAGEMENT EXPERIENCE
(Attached)

SK GOLAM AHIA
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Notable Achievements & Summary

- Significant experience with diverse communications mediums such as LD, fiber optics, PSTN, CATV, 802.11b, microwave, cellular, CDMA, TMDA.

Employment History

2001 - 2002 MultiComm International Los Angeles, CA
CEO

Continued expansion and market penetration, bringing MultiComm services to 13 new markets in less than five years. Boosted revenue by nearly 150%. Led acquisition and integration of IT consulting and professional services firm.

1998 - 2000 United Group Usa Inc. Los Angeles, CA
Divisional Vice President

Managed all supplier purchasing, customer service, catalog creation, and premium development.

1996 - 1998 DAX Marketing INC. Los Angeles, CA
Marketing Executive

Responsible for all personnel matters, including hiring, training, and motivating a staff of forty employees, including ten junior and four senior executives.

Education

Pepperdine University, Malibu, CA
M.B.A., Business Management, 1990

University of California at Los Angeles
B.A., Economics & International Relations, 1987

Professional Affiliations

- Board Member, Ashcroft Business Leaders Council
- Senior Member, Association for Computing and Machinery

MD Rahman
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SUMMARY

Over 15 years in the telecommunications industry, currently managing technical support for a full-service business communications provider for seven major metropolitan markets around USA. Comprehensive network provisioning, equipment installation and management experience. Exceptional customer service skills as a technical resource and leader. Diligent and tenacious problem solver with a creative approach. Highly organized, with extreme detail orientation and excellent follow-through. Conscientious, responsible and willing to take on leadership of task and people. Daily customer interaction via escalations, chronic LEC issues, customer site visits, churn prevention. Management liaison between sales and operations/repair.

PROFESSIONAL EXPERIENCE

June 2000 - TELEPAC COMMUNICATIONS, Los Angeles, CA
June 2005

Technical Support Manager

Promoted to run customer technical support operations in the corporate headquarters. Have supervised (39) subordinates tasked with the first level customer support of all installations. Provide guidance, scheduling, and management for a 24/7 operation. handle escalations, sensitive customer service issues and internal customers. Develop and manage metrics and procedures to create performance and quality measures for team. Create and lead process improvements across technical support. Work on special projects as assigned by President and represent him as needed within corporate and external customer projects. Hire, develop, mentor and lead staff to improve customer service and support 8,000 customers and adding approximately 10,000 lines per month, approximately 250,000 lines in service.

May 1999 - JustDial, San Diego, CA
June 2000 Private Line Technician

Installation and maintenance of SNET equipment and facilities. Responsible for daily circuit provisioning, testing, troubleshooting and customer acceptance.

February 1995- Engineering Technician

March 1999

Coordinate DS1 and DS3 installations. Track equipment requirements and capacity. Maintain DACS II and IV records to preview circuit design and accuracy. Manage network optimization projects to increase network efficiency and reduce cost.

September 1990 - MMG COMMUNICATIONS COMPANY, San Francisco, CA

January 1995 Technical Advisor

Nationwide troubleshooting of system failures and switch outages. Responsible for all Centrex-based accounts as Telecommunication Manager. Liaison between equipment vendors, LEC and IXC for the customer. A coordinate equipment purchase, installations, adds, moves and changes.

EDUCATION

University of Delaware

Newark, DE

Business Major (Finance)

1984- 1988

TRAINING AND CERTIFICATIONS

Lucent Any Media

Vina IAT Connect Reach

Cisco 1605, 1720

Carrier Access Navigator, WideBank

Premisys

Adtran

Lucent DACS

Titan 5500

OC-1

OC-3

OC-12

OC-48

Microsoft Office (Excel, Word, Windows, Email, Calendar)

REFERENCES

Available upon request.